

**CORPORATE AND ENVIRONMENTAL OVERVIEW AND SCRUTINY COMMITTEE
– 19 FEBRUARY 2015**

43. QUARTERLY PERFORMANCE INDICATORS Q3 2014-15

Consideration was given to the report of the Transformation Manager which detailed performing monitoring data for the quarter ended 31 December 2014, as contained on pages 247 to 264 of the Book of Reports and also page 277 (Appendix B9). The report was scheduled to be considered by Cabinet at its meeting on 17 March 2015.

The Policy and Performance Officer attended the meeting and updated Members on Appendix B9, as circulated and provided details of the amendments at paragraph 4.2 of the report to read:

“4.2 Of the 35 indicators reported quarterly:

- “19 met or exceeded target
- 5 indicators narrowly missed target; 9 were 5% or more off target
- 2 indicators have data unavailable at the time of the report (*NI 191: Residual household waste per household; NI 192: % household waste sent for reuse, recycling & composting*)

As a general comparison, Q3 performance from 2013/14 suite gave 16 (from 31) indicators on or above target. “

In discussion Members raised questions and comments in respect of the following:

- TS1 (Rent Collected as a % of rent owed (excluding arrears b/f) - clarification relating to the “successful bid to DWP for additional staffing resources to support UC.”
- WL114 (% LA properties with CP12 outstanding) – processes to ensure compliance; assistance available to ensure mandatory compliance; any additional procedures (for example, through Central Government) that might be available.

In relation to the discussion on PI TS1, it was agreed that the additional questions, as noted, raised in respect of the extra resource from DWP and the conditions related to the temporary additional support, as referred to at bullet point 7 in the Performance Improvement Plan (Appendix B5), be passed to the Assistant Director for clarification and response.

In relation to the discussion on PI WL114, the Assistant Solicitor, who attended the meeting, responded to questions and explained in her response the procedure that had to be complied with in respect of the points raised. Further, she made an undertaking to circulate additional information on the procedure and processes the Council employs relating to the legal requirement in dealing with these matters.

RESOLVED: A That clarification, in relation to PI TS1, bullet point 7 (Appendix B5), be sought from the Assistant Director Housing and Regeneration and the response provided be circulated to all Members of the Committee.

B That the Council’s performance against the indicator set for the quarter ended 31 December 2014 be noted.